**Suresh Ganapathi**

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**Summary**Technical Project Manager and Scrum Master with extensive experience in implementing Agile and Waterfall methodologies. Expertise in project management, iteration planning, and cross-functional collaboration, driving significant efficiency improvements. Skilled at aligning business requirements with technical solutions, fostering stakeholder engagement, and achieving measurable results through transparent communication.

**Experience**

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| **Project Manager**  **Selsoft, USA** | **Sep 2023 - Present** |

* Liaising with Product Owners to translate business requirements into viable solutions and facilitated Agile framework ceremonies. Prioritizing modules with stakeholders based on complexity and urgency.
* Collaboratingwith Business Analysts and Technical Experts to identify areas for enhancements and potential risks and dependencies.
* Delegating team impediments daily to ensure project teams could deliver effectively.
* Ensuring project deliverables satisfied requirements and adhered to agreed scope. Providing regular project status updates to stakeholders, highlighting progress, risks, and issues requiring resolution.
* Leading and coaching teams to adopt and implement agile methodologies and promote open communication and engagement among team members ensuring continuous improvement and alignment with organizational goals.
* Facilitating and guiding development teams in understanding and application of Scrum and agile principles, practices and methodologies.

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| **Technical Project Manager/ Scrum Master**  **TechMahindra, India | Client: AT&T** | **Mar 2023 - Aug 2023** |

* Directed development and implementation of database designs (logical/conceptual and physical models), multi-layer ETL data extracts, data load logic, mappings, workflows, and stored procedures with user-based calculations.
* Organize and lead scrum ceremonies, including daily stand-ups, sprint planning sprint reviews and retrospectives.
* Monitored and track team’s progress, ensuring adherence to agile metrics and providing regular reports to management on sprint outcomes and team performance.
* Acted as liaison between development teams and product owner, ensuring clear communication and understanding of product backlog items.
* Coached to remove impediments to team’s progress and lead team members in self-organization and cross functionality.
* Analyzed existing processes and practices, within teams and suggest changes to enhance team’s efficiency.

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| **Technical Project Manager**  **TechMahindra, India | Client: Germantown Technologies, USA** | **Sep 2021 - Mar 2023** |

* Led and managed a cross-functional team of Snowflake data engineers, Python developers, Tableau developers, testing team, and DevOps team for healthcare data migration projects.
* Oversaw migration of healthcare data from various systems into Snowflake, ensuring data integrity and accuracy.
* Directed creation of data models and development of Tableau dashboards to meet customer requirements and improve data visualization.
* Coordinated with stakeholders to define project scope, objectives, and deliverables, aligning with business needs and regulatory requirements.
* Collaborated with Product Owners and Scrum Teams to convert requirements into user stories, refine user stories, and lead team to achieve desired outcomes.
* Implemented Agile methodologies to enhance team collaboration, efficiency, and project delivery timelines.
* Conducted regular project status updates, risk assessments, and issue resolution meetings with team and stakeholders.
* Ensured successful project completion within scope, budget, and schedule while maintaining high-quality standards.

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| **Technical Project Manager**  **Unizen Technologies, India | Client: Colop Austria, Mighty USA** | **Jun 2019 - Aug 2021** |

* Maintained a product roadmap aligning product development priorities with business objectives and product vision.
* Developed comprehensive project plans detailing key deliverables, action steps, and resource allocation, ensuring on-time, on-budget, and high-quality execution.
* Led Scrum ceremonies, including Sprint Planning, Backlog Grooming, and Standups, to facilitate agile project management.
* Communicated progress to executive leadership and stakeholders, providing regular status updates and ensuring transparency of project status and health.
* Monitored project risks continuously, adjusting plans as necessary to minimize impact and ensure successful project outcomes.

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| **Project Lead**  **TechMahindra, India | Client: T-Mobile, USA** | **Jan 2017 - May 2019** |

* Managed Development and Production Support services for a complex SAP BW system, utilizing various data extraction methods including ETL, BODS, Webservices, Flat Files, and XML formats.
* Analyzed data discrepancies between SAP BW (data warehouse) and transactional systems across multiple business applications, identifying and resolving issues related to missing or duplicate data.
* Led daily support activities, ensuring timely completion of batch loads and efficient processing of month-end activities.

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| **Project Lead/On-site**  **TechMahindra Americas | Client: Mars, USA** | **Mar 2013 - Dec 2016** |

* Developed project plans and objectives for SAP BW and Business Intelligence, involving stakeholders to ensure technical feasibility and alignment with business goals.
* Collaborated with Organizational Change Management to navigate obstacles and differing supply chain stakeholder priorities, ensuring project success.
* Facilitated cross-functional team meetings globally, fostering onshore-offshore collaboration, and ensuring project alignment and timely issue resolution.
* Managed project status, risks, and issues with effective escalation mechanisms, implementing strategies to significantly mitigate project risk.
* Fostered strong client relationships, facilitated stakeholder meetings, and communicated project progress effectively, ensuring stakeholder engagement.

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| **Project Lead**  **TechMahindra India | Client: Mars/ Wrigley** | **Nov 2010-Feb 2013** |

* Led cross-functional teams to optimize SAP BW and HANA data models, achieving 30% faster data retrieval and 15% increased processing speed.
* Developed data mapping documents, reducing post-implementation issues by 10%. Streamlined workflows, reducing report generation time by 20%, and designed automated monitoring tools, cutting manual oversight by 40%.

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| **SAP BW Consultant**  **Auritas, India | Client: Momentive Performance Materials, USA** | **Sep 2009-Nov 2010** |

* Led full SAP BW implementation, from requirements analysis to post-go-live support.
* Designed data models, managed ETL processes, developed tailored reports, and monitored daily data loads while maintaining documentation.

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| **SAP BW Consultant**  **Capgemini, India | Client: Hindustan Unilever** | **Aug 2007-Aug 2009** |

* Analyzed business requirements to design BW data models and ETL flows, customizing content to client needs.
* Streamlined data extraction and optimized query efficiency, resolving inconsistencies to enhance system performance.

**Education**

* **Master of Science** – **Applied Science** **Computer Technology** | Periyar University, India | May 2001
* **Bachelor of Science - Computer Science** | Bharathiyar University, India | Apr 1999

**Certifications**

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| * Project Management Professional (**PMP**) * Certified Scrum Master (**CSM**) | * Certified Product Owner (**CSPO**) * SAP Certified Application Associate - **SAP HANA** 1.0 |

**Skills**

### **Agile:** SAFe, Scrum, Kanban, Agile Coaching, Team Collaboration, Conflict Resolution, Problem Solving, and Design Thinking

**Tools & Technologies**: MS Office Suite, Jira, Jira Align, Confluence, Azure DevOps | Data Warehouse: SAP BW/HANA, Snowflake, ETL, SQL | Business Intelligence: Tableau, SAP Business Objects, SAP Business Explorer | AWS, Azure, AWS DevOps

### **Project Management:** Project Planning, Scope Management, Time Management, Risk Management, Stakeholder Management, Team Building

### **Industry Experience:** Consumer Package Goods & Retail, FMCG, Supply Chain & Manufacturing, Telecommunication, Healthcare